

# DEPARTMENT OF HUMAN SERVICES

<http://humanservices.hawaii.gov>

Queen Liliuokalani Building  
1390 Miller Street  
Honolulu, HI 96813

Mailing address:  
P.O. Box 339  
Honolulu, HI 96809

**DIRECTOR**.....**PANKAJ BHANOT** ..... 586-4997  
**DEPUTY DIRECTOR** .....**BRIDGET HOLTHUS**..... 586-4998  
FAX: 586-4890

Administrative Assistant ..... 586-4888

Communications  
Public Information Officer .....**Keopu Reelitz**..... 586-4892

Complaints  
Complaints Liaison .....**R. Malia Taum-Deenik**..... 586-4994

Governor's Coordinator  
on Homelessness .....**Scott Morishige** ..... 586-0193

## ADMINISTRATIVE APPEALS OFFICE

ADMINISTRATOR.....**IRENE NAKANO**..... 586-5290  
FAX: 586-5295

## AUDIT, QUALITY CONTROL AND RESEARCH OFFICE

BUSINESS MANAGEMENT  
OFFICER .....**PAUL SASAKI**..... 586-4868  
FAX: 586-4810

## BUDGET, PLANNING AND MANAGEMENT OFFICE

PROGRAM AND BUDGET  
ANALYSIS MANAGER .....**LINDA KOMATSU-WONG**..... 586-5120  
FAX: 586-5118

## FISCAL MANAGEMENT OFFICE

BUSINESS MANAGEMENT  
OFFICER .....**KEN KITAMURA**..... 586-4856  
FAX: 586-4865

## OFFICE OF INFORMATION TECHNOLOGY

CHIEF INFORMATION  
OFFICER .....**RYAN SHIMAMURA**..... 586-5139  
FAX: 586-5147

## PERSONNEL OFFICE

DEPARTMENTAL PERSONNEL  
OFFICER .....**Brenna Hashimoto**..... 586-4951  
FAX: 586-4990

## BENEFIT, EMPLOYMENT AND SUPPORT SERVICES DIVISION

820 Mililani St., Ste. 606, Honolulu, HI 96813

<http://humanservices.hawaii.gov/bessd>

ACTING ADMINISTRATOR .....**SCOTT NAKASONE** ..... 586-5230  
Assistant Administrator .....**Scott Nakasone**..... 586-5230  
FAX: 586-5229

DEPT. OF HUMAN SERVICES

Administrative Management Services (AMS).....	Iva-Starr Cain .....	586-7255
Child Care Program.....	Dana Balansag.....	586-7187
Electronic Benefit Transfer .....	Ginet Hayes.....	586-5739
Employment and Training .....	Catherine Scardino .....	586-7062
Financial Assistance .....	Paul Higa.....	586-5729
Homeless Programs .....	Harold Brackeen III.....	586-5230
Investigations.....	.....	586-0974
SNAP (Food Stamps) .....	Pamela Higa .....	586-5722
Staff Development.....	Kenneth Sahara .....	832-5637
Systems Operations and Requirements .....	Nelson Yamaguchi .....	586-5236
Statewide		
820 Mililani St., Ste. 710, Honolulu, HI 96813		
Administrator.....	Julie Morita .....	587-3329
		FAX: 587-3331
East Hawaii Section		
P.O. Box 1562, Hilo, HI 96721-1562		
Administrator.....	Phyllis Funada.....	981-7287
		FAX: 981-7289
West Hawaii Section		
75-5722 Hanama Pl., Rm. 1105, Kailua-Kona, HI 96740		
Administrator.....	James Rubis.....	327-4766
		FAX: 327-4779
Maui Section		
1955 Main St., Ste. 325, Wailuku, HI 96793		
Administrator.....	Linda Fukunaga.....	243-5875
		FAX: 243-5880
Kauai Section		
4473 Pahee St., Ste. G, Lihue, HI 96766		
Acting Administrator.....	Kelly Robinson .....	241-3667
		FAX: 241-3669
<b>MED-QUEST DIVISION</b>		
601 Kamokila Blvd., Rms. 506 and 518, Kapolei, HI 96707		
<a href="http://humanservices.hawaii.gov/mqd">http://humanservices.hawaii.gov/mqd</a>		
ADMINISTRATOR.....	JUDY MOHR PETERSON, PhD .....	692-8050
Assistant Administrator .....	Leslie Tawata .....	692-8052
		FAX: 692-8155
Finance Office		
Finance Officer.....	Eric Nouchi .....	692-7956
		FAX: 692-7989
Systems Office		
Systems Officer .....	Randy Chau .....	692-7951
		FAX: 692-7966
Clinical Standards Office		
Medical Director .....	Curtis Toma, MD .....	692-8106
		FAX: 692-8131
Health Care Services Branch		
Acting Administrator.....	Jon Fujii.....	692-8093
		FAX: 692-8087

Training Office  
 Training Officer..... 692-8050

Policy and Program Development Office  
 Acting Administrator.....Edie Mayeshiro ..... 692-8134  
 FAX: 692-8173

Eligibility Branch  
 Administrator .....Gail Omura..... 587-7291  
 FAX: 587-5718

Customer Service Branch  
 Administrator .....Lori-Lei Aponte ..... 692-8069  
 FAX: 692-8173

**SOCIAL SERVICES DIVISION**

810 Richards St., 4th Flr., Honolulu, HI 96813

<http://humanservices.hawaii.gov/ssd>

ADMINISTRATOR.....MONA MAEHARA .....586-5701  
 FAX: 586-5700

Adult Protective and Community Services Branch  
 Administrator .....Elliot Kano ..... 586-7754  
 FAX: 586-5700

Child Welfare Services Branch  
 Administrator .....Kayle Perez ..... 586-5667  
 Assistant Administrator.....Cynthia Goss ..... 586-5925  
 FAX: 586-4806

Support Services Office  
 Administrator .....Lucy Pascual ..... 586-5519  
 FAX: 586-4806

**DIVISION OF VOCATIONAL REHABILITATION**

600 Kapiolani Blvd., Rm. 304, Honolulu, HI 96813

<http://humanservices.hawaii.gov/vocational-rehabilitation>

ADMINISTRATOR.....ALBERT PEREZ..... 586-9741  
 Assistant Administrator .....Susan Foard..... 586-9740  
 FAX: 586-9755

Disability Determination Branch  
 1580 Makaloa St., Ste. 660, Honolulu, HI 96814  
 Administrator .....Vikki Nakamura ..... 979-7013

Services for the Blind Branch  
 1901 Bachelot St., Honolulu, HI 96817  
 Administrator .....Lea Dias ..... 586-5275

Oahu Branch  
 600 Kapiolani Blvd., Rm. 306, Honolulu, HI 96813  
 Administrator .....Shawn Yoshimoto ..... 586-4828

Hawaii Branch  
 75 Aupuni St., Rm. 110, Hilo, HI 96720  
 Administrator .....Alison Lee ..... 974-6444

Maui Branch  
 54 High St., Rm. 309, Wailuku, HI 96793  
 Administrator .....Doris Lamb ..... 984-8350

Kauai Branch  
 3060 Eiwa St., Rm. 304, Lihue, HI 96766  
 Administrator .....Layne Shigeta..... 274-3333

**STATE REHABILITATION COUNCIL (21)**

Members.....	Jodi Asato	(06-30-19)
	Arthur Cabanilla	(06-30-17)
	Rene Berthiaume	(06-30-18)
	Jonathan Chun	(Holdover)
	David Fray	(Holdover)
	Gwen Keliiohoomalu	(06-30-18)
	Michele Ku	(06-30-18)
	John Kuwaye	(06-30-19)
	Vivian Landrum	(06-30-17)
	Ann Lemke	(06-30-19)
	Howard Lesser	(06-30-19)
	George Massengale	(Holdover)
	Roderick Mcdonald	(Holdover)
	Michael Moore	(06-30-19)
	Scott Murakami	(06-30-19)
	Roland Prieto	(Holdover)
	Shirley Sypert	(06-30-19)
	Kristine Takekawa	(06-30-17)
	Mark Travelino	(Holdover)
	Lanelle Yamane	(Holdover)
	Shirley Sypert	(06-30-19)
Ex officio (nonvoting).....	Albert Perez (Division of Vocational Rehabilitation)	

**HAWAII INTERAGENCY COUNCIL ON HOMELESSNESS (27)**

Chair.....	Scott Morishige (Governor’s Coordinator on Homelessness)
Members.....	Pankaj Bhanot (Director of Human Services)
	Harold Branckeen III (Administrator, Homeless Programs Office)
	Virginia Pressler, MD (Director of Health)
	Linda Chu Takayama (Director of Labor and Industrial Relations)
	Nolan P. Espinda (Director of Public Safety)
	Luis P. Salaveria (Director of Business, Economic Development and Tourism)
	Jobie M.K. Masagatani (Chair, Hawaiian Homes Commission)
	Rowena Akana (Chair, Office of Hawaiian Affairs)
	Maj. Gen. Arthur Logan (Adjutant General)
	Douglas S. Chin (Attorney General)
	Kathryn S. Matayoshi (Superintendent of Education)
	_____ (House Designee)
	_____ (House Designee, Alternate)
	_____ (Senate Designee)
	_____ (Senate Designee, Alternate)
	Alan M. Arakawa (Mayor, Maui County)
	Kirk Caldwell (Mayor, City & County of Honolulu)
	Bernard P. Carvalho (Mayor, Kauai County)
	Harry Kim (Mayor, Hawaii County)
	Mark Chandler (U.S. Dept. of Housing and Urban Development)
	Andy Dahlberg (U.S. Dept. of Veterans Affairs)
	_____ (Hawaii Pastors Roundtable)
	Brandee Menino (Bridging the Gap)
	Jennifer Stasch (Partners in Care)
	Hakim Ouansafi (Executive Director, Hawaii Public Housing Authority)
	David Rolf (Business Community)

**HAWAII PUBLIC HOUSING AUTHORITY**

1002 N. School St., Honolulu, HI 96817  
P.O. Box 17907, Honolulu, HI 96817-9982  
<http://hpha.hawaii.gov>

EXECUTIVE DIRECTOR.....HAKIM OUANSAFI ..... 832-4694  
FAX: 832-4679

**BOARD OF DIRECTORS (11)**

Chair/At Large .....Pono D. Shim (06-30-19)  
Vice Chair/At Large .....Alena Medeiros (06-30-18)  
Secretary/Advocate for Disability...Jason Espero (06-30-19)  
Members:  
Hawaii .....En Young (06-30-19)  
Kauai .....  
Maui .....Lisa Darcy (06-30-20)  
Oahu .....Myoung Oh (06-30-18)  
At large.....Laura Smith (06-30-19)  
Resident Representative .....George De Mello (06-30-20)

Ex officio (voting) .....Pankaj Bhanot (Director of Human Services)  
Elizabeth Kim (Designee for Governor)

**OFFICE OF YOUTH SERVICES**

707 Richards St., Ste. 525, Honolulu, HI 96813

EXECUTIVE DIRECTOR.....MERTON CHINEN ..... 587-5710  
FAX: 587-5734

Hawaii Youth Correctional Facility  
42-470 Kalaniana'ole Hwy., Kailua, HI 96734

Administrator .....Mark Patterson ..... 266-9500  
FAX: 266-9506

**HAWAII JUVENILE JUSTICE STATE ADVISORY COUNCIL (15-33)**

Chair .....Melinda Montgomery (06-30-20)  
1st Vice Chair.....Christina Andersson-Reichert (06-30-20)  
2nd Vice Chair .....Laverne Moore (06-30-17)  
Members.....Aley K. Auna, Jr. (Holdover)  
Elizabeth Browning (06-30-17)  
Randi L. Cooper (06-30-20)  
William J. Fernandez (06-30-20)  
Cedric Gates (06-30-20)  
Felipe Gates (06-30-20)  
Chris Lee (06-30-20)  
Sterling Lee (06-30-20)  
Kristina Maugelei-Nardo (Holdover)  
Tai-An Miao (06-30-20)  
Patricia Niibu (06-30-17)  
Vanessa R. Pulido (06-30-17)  
Jeffrey Richards (06-30-20)  
Delia Ulima (06-30-20)  
Nanglar Worachit (06-30-20)

**STATE COMMISSION ON THE STATUS OF WOMEN (13)**

Leiopapa a Kamehameha Bldg., 235 S. Beretania St., Rm. 407, Honolulu, HI 96813

<http://humanservices.hawaii.gov/hscsw>

EXECUTIVE DIRECTOR.....CATHERINE BETTS ..... 586-5757  
FAX: 586-5756  
*catherine.a.betts@hawaii.gov*

Members .....Sherry Campagna (06-30-19)  
Cyd L. Hoffeld (06-30-18)  
Judy Kern (06-30-17)  
Marilyn Lee (06-30-17)  
Amy Y. Monk (06-30-18)  
Lisa Ellen Smith (06-30-19)  
Leslie Wilkins (06-30-19)

Ex officio (nonvoting) .....Virginia Pressler, MD (Director of Health)  
David Lassner, PhD (President, University of Hawaii)  
Pankaj Bhanot (Director of Human Services)  
Kathryn S. Matayoshi (Superintendent of Education)  
Linda Chu Takayama (Director of Labor and Industrial Relations)  
James K. Nishimoto, EdD (Director of Human Resources Development)

**STATE COMMISSION ON FATHERHOOD (15)**

<http://humanservices.hawaii.gov/fatherhood>

Members .....S. Bruce Berger (06-30-17)  
Shannon Carrier (Holdover)  
Daniel Kittredge (Holdover)  
Carl Makino (06-30-17)  
Alexander Harris (06-30-19)  
James Kawika Riley (06-30-19)

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Ex officio .....Russell Suzuki (Designee for Attorney General)  
R. Malia Taum-Deenik (Designee for Director of Human Services)  
Gordon Miyamoto (Designee for Superintendent of Education)  
Nickey Robertson (Designee for Director of Health)  
\_\_\_\_\_ (Designee for Director of Public Safety)  
Bruce Shimoda (Designee for Executive Director, Office of Youth Services)